



General Terms and Conditions of Use of the MY VITA GLOW Website

Effective Date: [06/09/2024]

Welcome to the **MY VITA GLOW** website.

These Terms and Conditions govern your use of this website and all digital services associated with it. By accessing the website, creating an account, or completing any purchase, you acknowledge that you have read, understood, and agreed to be bound by these Terms and Conditions.

In these Terms, **MY VITA GLOW** is referred to as the "Company", and the website user is referred to as the "User" or "Customer".

1. General Information About the Website

1.1 This website is operated and managed by **MY VITA GLOW** for the purpose of providing information about the Company's products and enabling online purchasing and electronic communication services.

1.2 The Company reserves the right to modify, update, suspend, or discontinue any part of the website or any services provided at any time, at its discretion.

1.3 These Terms and Conditions may be updated from time to time. Continued use of the website after the publication of any modifications constitutes acceptance of the updated version.

2. Use of the Website

2.1 The User agrees to use the website only for lawful and legitimate purposes.

2.2 The following activities are prohibited:

- Publishing or transmitting any illegal, misleading, or harmful content.
- Attempting unauthorized access to the website systems.
- Disrupting or affecting the security or performance of the website.
- Using website content in a way that violates the Company's rights.

2.3 The Company reserves the right to restrict or suspend access for any User who violates these Terms.

3. User Eligibility

3.1 By using the website, the User confirms that they have reached the legal age required to enter into agreements according to the laws applicable in their country.

3.2 If the User creates an account, they agree to provide accurate, complete, and updated information.

3.3 The User is responsible for maintaining the confidentiality of their account login information and must not share it with any third party.

4. Products and Health Information

4.1 MY VITA GLOW provides products designed to support a healthy and balanced lifestyle.

4.2 The Company's products are not medicines and are not intended to diagnose, treat, prevent, or cure any disease or medical condition.

4.3 Products must be used according to the instructions provided or approved guidelines.

4.4 Users should consult a healthcare professional before using any product if they have a specific health condition, take medication, or have known allergies to any ingredient.

4.5 No person may use the Company's name or products to make unauthorized medical claims.

5. Orders and Purchases

5.1 All orders are subject to product availability and final approval by the Company.

5.2 The Company reserves the right to refuse or cancel any order in the following cases:

- A clear error in pricing or information.
- Product unavailability.
- Suspicion of unlawful use of the website.
- Failure to complete payment procedures.

5.3 The Customer is responsible for ensuring that all order information is accurate, including name, address, and contact details.

6. Prices and Payments

6.1 Prices displayed on the website are provided in the currency specified by the Company and may or may not include taxes or shipping costs depending on the country.

6.2 The Customer must provide accurate and valid payment information.

6.3 The Company is not responsible for delays caused by payment service providers or external financial institutions.

6.4 The Company reserves the right to update prices or promotional offers at any time, while respecting previously confirmed orders.

7. Shipping and Delivery

7.1 The Company processes and ships orders according to its approved operational procedures.

7.2 Delivery times may vary depending on:

- The country or region.
- The shipping company used.
- Operational or customs conditions.

7.3 The Company is not responsible for delays caused by circumstances beyond its control, including customs delays or emergency situations.

8. Returns and Refunds

8.1 Returns and refunds are subject to the Company's approved Return and Refund Policy.

8.2 Return requests must be submitted within the period specified in the Company's return policy.

8.3 Returned products must be:

- Unused.
- Unopened.
- In their original condition.
- Accompanied by proof of purchase.

8.4 The Company does not accept returns of opened or partially used products due to quality and safety considerations.

9. Intellectual Property

9.1 All website content, including:

- Trademark.
- Logo.

- Images.
- Texts.
- Designs.
- Digital materials.

is the exclusive property of **MY VITA GLOW** or its licensed partners.

9.2 No content may be copied, reproduced, distributed, or used without prior written authorization from the Company.

10. Trademark and Commercial Use

10.1 Accessing the website or purchasing products does not grant any rights to use the Company's trademark or commercial identity.

10.2 Any commercial use of the MY VITA GLOW name or trademark requires prior written approval from the Company.

11. Third-Party Links

11.1 The website may contain links to external websites or services operated by third parties.

11.2 The Company is not responsible for the content, policies, or practices of external websites.

11.3 The use of any external website is at the User's own responsibility.

12. Data Protection and Privacy

12.1 MY VITA GLOW is committed to protecting User data according to its approved Privacy Policy.

12.2 By using the website, the User agrees to the collection and processing of their data as described in the Privacy Policy.

12.3 Users are encouraged to review the Privacy Policy regularly for any updates.

13. Limitation of Liability

13.1 The website and its available information are provided on an "as available" basis.

13.2 The Company does not guarantee that the website will always be available without interruptions or technical errors.

13.3 The Company shall not be liable for any direct or indirect damages resulting from:

- Misuse of the website.
 - Improper use of products contrary to instructions.
 - Reliance on information outside the intended scope of use.
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14. Force Majeure

The Company shall not be responsible for any delay or failure to perform its obligations due to events beyond its reasonable control, including natural disasters, major technical failures, government decisions, or other exceptional circumstances.

15. Applicable Law and Dispute Resolution

15.1 These Terms and Conditions shall be governed by the laws and regulations applicable in the country where the Company's legal headquarters are located.

15.2 In the event of any dispute, the parties shall first attempt to resolve the matter amicably before taking legal action.

16. Membership and Services Related to Independent Partners

16.1 The website may provide services dedicated to members or independent partners registered with MY VITA GLOW.

16.2 Creating an account as a member or independent distributor requires acceptance of the Company's Membership Agreement and approved policies, which constitute a separate document from these Website Terms of Use.

16.3 In case of any conflict concerning membership, commissions, or distributor rights and obligations, reference shall be made to the Membership Agreement and the Company's distributor policies.

17. Contact Us

For any questions or requests related to these Terms and Conditions, you may contact the Company through the official communication channels available on the website.

By using this website, you confirm that you have read these Terms and Conditions and agree to comply with them.

MY VITA GLOW

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